

TERMS AND CONDITIONS

1. GENERAL

The general terms and conditions herein together with the Privacy Policy, Purchase & Cancellations Policy, Price Schedule & other Fees on Lovelyteik Website (collectively, as may be varied, amended and/or supplemented from time to time, these "Terms and Conditions") and the purchase confirmation issued by The Company confirming your purchase ("Purchase Confirmation") shall constitute a legally binding contract between you and The Company and shall be further supplemented by the internal rules and regulations that apply specifically to the properties where you have purchased your items.

In these Terms and Conditions, the words "The Company" and "us" means KP KHOO ENTERPRISE and its employees, officers, agents, suppliers and partners, and use of the words "you" or "customer" means any and all persons for whom purchased item/product.

Except where expressly indicated nothing on this website constitutes an offer to enter into legal relations, including but not limited to contractual obligations.

While The Company takes care and every precaution to ensure that the information contained on this website is accurate and up to date at the time of updating, which shall be carried out from time to time as The Company sees fit, the information on this website is disclosed "as is" and without any warranty of any kind. The Company accepts no responsibility or liability for any loss or damage howsoever caused as a result of any information contained on this website.

The Company is not responsible for and makes no endorsement or certification as to the integrity or accuracy of the contents of any third party information included on this website. The Company recommends that you verify such information with these parties directly.

References to any product or service which has been or may be provided by The Company or any third party company shall not constitute promises as to the availability of such products or services at any time. The Company reserves the right to make any improvements in and/or changes to products and services described on this website at any time without notice.

Except as indicated The Company own the copyright to or valid license in the contents of this website. All rights are reserved in respect of all trademarks, trade or brand names registered or otherwise, owned or held by The Company.

This site is operated and controlled in Malaysia and is governed by local law. Those who choose to access this site from other locations do so on their own initiative and are responsible for compliance with local laws, if and to the extent local laws are applicable.

2. PURCHASE

Purchase may be made online at www.lovelyteik.co ("**The Company Website**") or through phone or email. You must have a registered account on the Lovelyteik Website in order to make a purchase any of our product/item.

Full payment must be made at the time of purchase, the amount full payment is vary according to product. The available payment options are displayed during the booking process on Lovelyteik Website. A payment processing fee may apply.

Once your purchasing has been successfully completed, a Purchase Confirmation will be issued in respect of each product/item purchased and sent to the email address provided in your registered account. If you do not receive your Purchase Confirmation(s) within seventy-two (72) hours from the time of purchase, please contact us via the The Company Website (Please refer to [Contact Us](#)).

The Company cannot guarantee all actual products will be exactly the same shown on the monitor as that is depending on the user monitor. From time to time, there may be information on The Company Website that contains typographical error, inaccuracies, omissions, that may relate to product description, pricing, availability and article contents. The Company reserve the rights to correct any errors, inaccuracies, change or edit information without prior notice to the customers. All product images shown are for illustration purposes only. Actual products may varies in term of size, type, brand, version, colour, material and other relevant characteristics. If you are not satisfy with your purchased product(s), please return it back to us with the invoice. Please refer our "Return and Refund Policy".

3. PRICE RATES

All price rates shown on The Company Website are charged on a per item/product per unit/weight basis. All price may or may not include service tax, service charge, transport charge, VAT or GST (as applicable) and/or other similar charges or tax subject to the requirements of the country or location where the item/product is located. Price rates and details are correct at the time of publication and are subject to change without notice.

4. REFUND AND CANCELLATIONS

You shall examine the goods immediately upon collection / delivery for any deficiencies and/or damages. Claims (if any) must be lodged to us at the time of collection/ delivery; otherwise we shall have the discretion to refuse your claim.

For product collected/delivered which is found to be defective and/or is damaged inside the packaging after collection/received, you may return and bring back the defective product to us within 5 days. You may hand any faulty or damaged goods, or incorrect items back to the driver at the time of delivery, The Company will process the refund within 10 days. You must present a valid receipt of the purchase for the return.

The Company will not be responsible if your shipment of goods/products are lost during the return transit. Please be informed that there are goods/products that are strictly not returnable & refundable, due to its product content, usage guidelines, shelf life, expiry time, storage condition and other related characteristics. Each good/product may vary accordingly. The Company take this great measure to ensure the highest quality of goods/products to all customers

5. Enquiries

Should you have any enquiries concerning our Terms and Conditions, please feel free to contact us.

The address is as follows:

Email Address: kpkhoo48@live.com